

Terms & Conditions: Vendors



Terms and Conditions applicable to vendors using Shrangeh

These terms and conditions are the contract between you and Shrangeh ("us", "we", etc). By joining Shrangeh E-Commerce as a local business/vendor, you agree to be bound by them.

Shrangeh E-Commerce is a marketplace that allows users to sell and buy products offered by local entrepreneurs.

The Relationship

The relationship between us is solely that:

- in consideration of a fee charged by us, we provide for you an Internet marketplace as an arm's length contractor.
- we act as your agent solely in the collection of money paid by your buyer.
- we are not partners or joint venturers.

If you place a Product for sale on Our Website, you do so subject to these terms.

When you place a Product on Our Website, you will be bound to provide relevant and clear product description.

Subject to this agreement and to the procedures set out on Our Website, you may enter a Product for sale through Our Website.

Your Product Placement

- a) Maintain adequate inventory of the displayed items on the website.
- b) Maintain parity between products offered on Shrangeh & identical products offered via other channels.
- c) Clear description and image of the product to be displayed (no vulgar images or misrepresentations of products).

Delivery

1. Deliveries of physical Products will be made from your premises/warehouse within the time scale offered by you to the customer, by a carrier instructed by us.
2. If at any time, any customer notifies you directly of non-delivery within the time scale offered by you on Our Website, you will raise this matter with your point of contact at Shrangeh in order to investigate and inform the customer when they will expect to be able to receive the Product.
3. If the buyer received their item but it is faulty, damaged, or doesn't match the listing description, you will need to work with us to resolve their issue (you may also have to cover the return shipping costs).

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Charges and Pay Out

4. Joining Shrangeh as a vendor/local business and posting items for sale is free. We do retain a proportion of each sale, this amount may change based on mutual agreement by both parties.
5. We sell your Products at the price you place on it, subject to these terms and also the requirements we set out on Our Website from time to time.
6. Our fees and commissions are payable on vendor pay-out days. You irrevocably authorise us to deduct them from sums paid to us by your buyer.
7. Our Website selling system is an automated system which can be followed by you through a "Vendor control panel".
8. We will pay you on a bi-weekly basis, this is calculated based on confirmed dispatch of orders.

Your Product Warranties

- You warrant that any Product you place on Our Website for sale:
 - is not: illegal, obscene, abusive, threatening, defamatory, invasive of privacy, infringing of intellectual property rights, or otherwise injurious to any third party;
 - does not offend against the law of any country whose citizens might purchase it;
- You warrant that you own the copyright of any Content you place on Our Website for sale, or that you have the permission of the copyright owner:
 - to enter or upload that Content;
 - to receive the net proceeds of such sales as arise.